

What to Expect When T7 Moving Shows Up? (Step-by-Step)

1. Our Employees will need a walkthrough of the house. This will ensure we move only what you want moved - and leave what you do not want moved (if anything is staying).

2. The Crew will begin to bring in pads and tape, and get to pad-wrapping. Assembly/Disassembly of items will occur now too, if needed.

3. Loading begins in the truck - either after wrapping is done, or concurrently with wrapping - whatever makes the most sense for the specific situation.

4. The Crew will make sure that everything being moved has been loaded before leaving, with the customer.

5. Departure will be made to the Destination (or next stop).

6. Items will be unloaded, and placed/arranged as is desired by the customer.

7. T7's Employees will make sure everything is arranged to the customer's liking, and **Billing Will be Made on the Same Day --- Immediately after the job is done** (the Crew will remain at Destination until billing is complete).

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(For Why Choose T7 Moving)

Why Choose T7 Moving?

For your charges, you will be guaranteed the following (stipulations apply, listed on the Contract for Service):

- A guarantee to show on the day of your move, or a return of your deposit in 2x it's original amount will be made out to you.

- \$5k in Full-Value Damage-Protection Coverage. For repairs, replacement, and/or compensation.
(For Full-Wrap Service)

If Damage Coverage is to be offered, it is necessary for our team members to take pictures of pre-existing damage using a geo-location app (pictures with coordinates/times). If any customer is not concerned with getting damage-coverage, that is well, but that customer must inform the team that pictures are not necessary in that case (since damage-coverage is being refused in favor of efficiency).

- Full Pad-Wrapping Service.

Done by a disciplined crew who will wrap your items foot-to-top --- protecting your items, your hardwood floors, and your walls. **(For Full-Wrap Service)**

- No Hidden Charges.

- Employees paid at top-rate, to provide professional and caring service.

No sub-contractors. Worker's Compensation Policy-Coverage Provided.

- 5-Star Rated Movers --- A Licensed and Insured Moving Company.

- Reliable Office-End Customer Service. Call in for quick service/questions. All calls will be replied to same-day (unless something goes awry on the phone-service end, or some other hard-to-diagnose / find issue - where a call did not appear).

Important Information Surrounding Home Moves:

Can Moving Companies Charge Beyond Estimates in PA?

Yes - for local moves.

If moving companies underestimate - and work more hours than their estimate suggests - they are legally obligated to charge past the estimate's price.

As an opinion, it seems estimates should be guaranteed, but this is not legal. Furthermore, PA has made discounting moves illegal, oddly enough!

This is a good reason to be careful with your expectations.

Companies are entitled to charge up to 10% beyond the estimate on the day of - or else they do not have to release your items.

Any remaining balance above the extra 10% is due 15 days after the move.

It is important to make sure that you are not accepting an under-estimate, and to manage your expectations.

If the ownership is willing to purposefully underestimate, who are they willing to hire; to perform your job?

What you should look for / what differentiates companies, depending on your goals:

Damage Control?

Pad-Wrapping for all items prone to scratches and scuffs is necessary --- covering from foot-to-top on each piece.

Covering from the foot protects hardwood floors - such as stair landings and/or tight hallways; where a dresser may need to be stood and rotated to fit.

Additionally, how much coverage does a company's estimate offer? Most moving companies only offer 60 cents per pound for an item's coverage - at normal price. This fails to cover most items near their full value. You shouldn't have to pay extra for proper insurance! Confident companies should offer proper coverage!

Workforce?

Employees over Subcontractors. Subcontractors are more unpredictable and less easily managed by a company than employees.

Most subcontractors do not have Worker's Compensation policies! Only employees can fall under the company policy.

Choose employees whenever is possible!

Proper Estimation?

Spelled out estimates. Locational Details and Inventory should be spelled out thoroughly in writing - suggesting a true effort from the moving company to properly estimate your job.

Truck / Material Condition?

Does your moving company perform work in hazardous, unsanitary, or unsavory conditions? E.g.: Residences with Bed Bugs, Lice, Urine/Feces.

It is ideal to make sure that your movers do not perform in such environments. If they do, it is best to check whether or not they use separate trucks and materials for those moves! Either way, employees used for hazardous moves can bring unwanted parasites back to their shop - where they can spread.

How can you be sure that your movers will show up?

Guaranteed Service is a real option. It is used moreso on the commercial end of moving; by knowledgeable companies.

That being said, you can ask for it too! See what penalties your moving company offers to payout - for not showing on the day of. They should stand with something to lose - accountability is important.